

2023-24 CORPORATE PRIORITIES



INDIVIDUALIZE CHILD AND YOUTH HEALTH CARE

- **Precision Child Health:**
 - Advance national and international inter-institutional partnerships
 - Increase utility and utilization of genomic technologies in clinical care
 - Launch advanced therapeutics node
 - Embark on the Clinical Research Services transformation journey
 - Launch implementation phase of Pathways to Connect program
- **AIM for Kids:** Implement 2023 strategic plan



CREATE A SEAMLESS CHILD AND FAMILY EXPERIENCE

- Advance projects that strengthen system integration and partnerships
- **Connected Care:** Expand direct access to diversified services for family caregivers
- **Virtual Care:** Establish remote care management (RCM) foundations and implement two pilot projects
- **Mental Health Strategy:** Implement, evaluate, and scale Somatic Symptom and Related Disorders (SSRD) Integrated Care Pathway (ICP)
- Expand health equity and sociodemographic data collection



ENSURE QUALITY AND ACCOUNTABILITY IN EVERYTHING WE DO

- Develop a renewed patient and family experience strategy
- Advance Family Caregiver Escalation and Violence work plan
- Enhance infusion safety
- Optimize implementation and sustainability of corrective actions arising from Serious Safety Events (SSEs)
- Enhance leader training for quality and process improvement
- Facilitate excellent surgical and procedural care close to home
- Advocate for resources and implement to reduce OR, DI, and IGT wait lists



UNLEASH THE TALENT OF OUR PEOPLE

- **EDI Strategy:** Deploy workforce sociodemographic survey, implement learning modules, and develop needs analysis tools
- Advance staff recruitment and retention initiatives and workforce optimization planning
- **Staff Health & Well-being Strategy:** Implement Year 2 priorities, including a focus on compassion and respect



DRIVE FINANCIAL SUSTAINABILITY

- Complete Ontario Health operational review
- Advocate for modernized medical and surgical alternative funding plans (AFPs)
- Finance Project Horizon local share plan



BUILD AN ACADEMIC HEALTH SCIENCES CENTRE FOR THE FUTURE

- Develop an enterprise-wide Digital Strategy and governance model
- **Data Strategy:** Bring first data sets into new Enterprise Data Platform and centralize some functions under Analytics Hub
- **Information Management and Technology (IMT):** Implement 23-24 work plan with robust cybersecurity foundations
- Advance Project Horizon
- Environmental Sustainability Strategy: Implement Year 1 priorities